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Cancellation Policy

Thank you for choosing Ascent Physical Therapy as your physical therapy provider. We are dedicated to assist you in meeting your therapy goals. In order to do this, it is important that you attend all scheduled therapy appointments. Consistent attendance allows you to progress in your physical therapy treatment, which will result in quicker recovery and better outcomes.

At Ascent Physical Therapy we value each client's time equally. We realize that, on occasion, unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, please give us as much notice as possible so we can reschedule your appointment and open that time slot for another client. We require that you call by 5:00pm the previous business day to cancel your appointment.

The first same day cancellation appointment will be waived, however subsequent same day cancellation visits will result in a charge of **\$50.00 per incident. This charge is the responsibility of the patient and will not be covered by insurance.** If a patient cancels or "no-shows" more than two times then we reserve the right to inform the referring physician and discontinue the physical therapy. Canceling an appointment with short notice or not showing up for an appointment takes up clinic time that could benefit another person.

We strive to make your physical therapy experience as beneficial as possible and your commitment is crucial. If you know you are going to have a difficult time making your appointments, please discuss with your therapist. We will do our very best to accommodate your needs.

Thank you.

"I have read the above policy and agree to abide by it."

Patient/Parent/Legal Guardian Name: _____

Signature: _____

Date: _____